

Privacy policy

Feltest Equipment BV Feltest Equipment BV, located at Stuijvenburchstraat 155, 6961 CV in Eerbeek (The Netherlands), is responsible for the processing of personal data as shown in this privacy statement.

Your privacy is very important to us and we ensure you that the personal information you share with us is handled with care. In this privacy statement, we are happy to explain how we do this. If you have any questions about this, we are here to help and inform you! You can reach us at info@feltest.com

Contact data: <https://www.feltest.com>; Stuijvenburchstraat 155, 6961 CV in Eerbeek (The Netherlands), +31 313 652 215

Personal data that is processed by Feltest

By using our services or by actively providing your data to us, you give us your permission and authorization to process your personal data. We process the following personal data, depending on the product or service you purchase:

- First- and last name
- Gender
- Adress
- Phone number
- E-mailaddress
- IP-adress
- Company information
- Data about your activities on our website
- Internetbrowser and device type

Specific and/or sensitive personal information processed by Feltest

Our website and/or service does not intend to collect information about website visitors younger than 16 years. However, we cannot check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you believe that we have collected personal information about a minor without this permission, please contact us at info@feltest.com and we will delete this information.

Why Feltest processes personal data

We process personal data for the following purposes:

- To process your request, registration and/or payment after you have purchased or taken a product or service.
- To be able to call or email you if this is necessary to perform the service that you have requested, purchased or taken.
- To deliver products and services that you have requested, purchased or taken.
- To inform you about (changes of) our services and products that you have previously purchased or taken. You can unsubscribe from this via a link in the mail at any time.
- To send newsletters and mailings for which you have signed up.
- To create an account after you have registered.

Automated decision-making

Feltest makes no decisions based on automated processing (algorithms) that can have adverse consequences for you.

How long Feltest keeps your personal data for

After you have purchased a product or service at Feltest, you remain in our customer base for a maximum of 2 years, so that we can inform you about changes in our products or services. Of course you can unsubscribe from this at any time. If you participate in our reader survey, we save the personal data you leave for 3 years for analytical purposes. The retention period for data depends on the purpose for which we have received or collected the data and on legal obligations to retain data. We therefore, for example, retain permission for data processing for at least 5 years. If you have any questions about this, you can contact us at info@feltest.com.

Sharing of personal data by Feltest with third parties

We share your personal data with business partners and third parties if this is necessary for the performance of the agreement between you and us, and to comply with any legal obligation. We explicitly do not sell your personal data for commercial purposes.

Cookies, or comparable techniques, that Feltest is using

A cookie is a tiny text file that is stored in the browser of your computer, tablet or smartphone. We use 4 different types of cookies.

First of all the **necessary cookies**, that have a purely technical function. These make sure the website is working properly. Besides that, there are **statistical cookies**, that anonymously collect data about how people are using our website and help us to optimize the website. **Preference cookies** help you to store your preferred browser-settings (for example your language). Finally, there are **marketing cookies**, that track your surfing behavior. This category includes also cookies from embedded content on social media like YouTube, Facebook and LinkedIn.

On your first visit to our website, we already informed you about these cookies and asked your permission to store these on your device.

You can prohibit your browser to store cookies from websites. Besides that, you can delete all information that is stored until now via the Settings menu in your browser.

Look into, change or delete personal data

You have the right to look into, change or delete your personal data. Furthermore, you have the right to withdraw your consent for the data processing or to object to the processing of your personal data by Feltest. In addition, you have the right to data portability. This means that you can submit a request to move the personal data that we have from you via a digital file to you or another organization appointed by you.

You can send all requests to get access, correct, delete and transfer your personal data or to request withdrawal of your consent or objection to the processing of your personal data to info@feltest.com.

To ensure that the request for access has been made by you, we will ask you to send a copy of your ID. To protect your privacy, make sure that your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) is made black. We will respond as quickly as possible at your request, but no later than four weeks.

Feltest would like to point out that you have the opportunity to file a complaint with the Dutch national supervisory authority: the 'Autoriteit Persoonsgegevens'.

How Feltest makes sure your personal data is secure

We take the protection of your data very seriously and take appropriate measures to fight misuse, loss, unauthorized access, unwanted disclosure and unauthorized change. If you feel that your data is not secured properly or there are indications of abuse, please contact us at info@feltest.com.

Cookie declaration last updated on 26/02/2019